

OPERATIONAL EXPECTATIONS**OE-9: Communicating With the Public****Monitoring Method: Internal Report****Monitoring Frequency: Annually**

The Chief Superintendent shall ensure that the public is adequately informed about the condition and direction of the organization.

The Chief Superintendent will:

- 9.1 Ensure the timely flow of information, appropriate input, and strategic two-way dialogue between the organization and the citizens of Calgary that builds understanding and support for organizational efforts.
- 9.2 Prepare and publish, on behalf of the Board, an annual progress report to the public that includes the following items:
 - a. data indicating student progress toward accomplishing the Board's *Results* policies;
 - b. information about strategies, programs and operations intended to accomplish the Board's *Results* policies; and
 - c. revenues, expenditures and a review of the organization's financial condition.
- 9.3 Ensure that all student accommodation decisions are made as far in advance as possible prior to the decision taking effect.
- 9.4 Collaborate with other levels of government and external partners in support of public education.
- 9.5 Ensure that school councils have the information and tools to perform their mandated role.

Adopted: June 9, 2015

