



P 403.287.1395 F 403.243.6759 A 823 Highfield Avenue SE, Calgary, AB, Canada T2G 4C7 [SOUTHLAND.CA](https://www.southland.ca)

Dear families and schools of the Calgary Board of Education,

As we reach the beginning of the school year, it is unfortunate that I must provide notification that despite a continued robust summer recruiting season, the school bus driver shortage that plagued the industry throughout the 2021-2022 school year is a continuing concern, and we will be starting this year short of drivers to cover every route on-time on a consistent basis daily.

We recognise and understand the frustration that this causes, as well as the impact to students, families, and schools alike.

SOUTHLAND Transportation is committed to being the Service Provider of Choice, and we continue to be accountable to work diligently in recruiting and training to fill the gap, including incremental recruiting and retention initiatives.

Alongside these efforts, we have engaged in initiatives to heighten our contact procedures, and ensure that while we work through the driver shortage, specific impacts can be communicated in a timely fashion.

I ask for your patience and understanding as we work through these issues to ensure we are meeting our commitment to provide safe and reliable transportation to the students of the Calgary Board of Education.

Sincerely,

Craig Loose
Regional Director
SOUTHLAND Transportation